

GENERAL INFORMATION



Inclusive Prices

2020 prices are per person in US dollars. All gratuities, accommodations, entertainment, special dinners, land and ship transportation, airport transfers as detailed in itinerary, sightseeing, luggage handling and services of the Tauck Director and Cruise Director (if applicable) are included in the tour price as specified herein.

Accommodations – All accommodations are included. Two-bedded rooms with private bath are reserved in most hotels. Quadruples and triples are usually a two-bedded room plus one rollaway cot, where available, and are not recommended for comfort. Quadruple accommodations are available only on select itineraries and in Europe often require two double rooms. Rollaway cots may not always be available and triple and quadruple accommodations must make use of existing bedding. At some hotels where rooms and beds are small, a triple may be accommodated in a single and double-bedded room. Connecting and adjacent rooms are by request only and are not guaranteed. Triples and quadruple accommodations aboard our small ships may include an upper berth. In Europe, most single rooms are small and have only one bed.

Child / Adult Pricing – Children under 18 must be booked in a room with at least one adult. Quadruple accommodations are not available for four persons 18 and older. To qualify for a child discount, child's birth date must be provided at time of booking.

Meals – Most meals are included as specified in the itinerary. Meal codes are: **B**=Breakfast, **L**=Lunch, **D**=Dinner. Meals vary and may include limited and / or set menus and buffets.

Transportation – All motor coaches, safari vehicles, ships, rail journeys, and excursion boats as specified within the tour are included.

Internet – Complimentary basic Internet on riverboats and where available in hotel rooms; service levels are not always guaranteed.

Gratuities Included – All appropriate gratuities for luggage handling, bellmen, doormen, dining room servers, local guides, ship crew, drivers and Tauck Director and Tauck Cruise Director (if applicable) are included.

Tauck Director – Each tour is conducted by a Tauck Director. Riverboat cruises are conducted by a Tauck Cruise Director and three Tauck Directors. They are professional employees of Tauck.

Luggage Handling & Restrictions – Luggage handling is included in the tour or cruise cost. Due to space restrictions, we ask that you please limit your checked luggage to one suitcase per person weighing no more than 50 lbs. (23 kg) and with overall dimensions (length + width + height) not exceeding 62 inches. Most airlines require that checked luggage not exceed a weight of 50 lbs. per piece. Luggage exceeding the maximum restrictions is subject to expensive overage fees or is at risk of being left behind. Many airlines are now charging fees for checked luggage, regardless of the number of bags. Airlines revise luggage policies frequently, and often without notice; therefore Tauck cannot be held liable for additional fees or inconveniences imposed by the airline. We urge you to check with your airline before traveling to verify current number, size and weight limits. **Note:** Tours with on-tour flights as part of the itinerary are subject to separate weight restrictions for checked luggage. Please inquire upon booking or refer to your destination at tauck.com for these restrictions. Guests on tour should limit hand luggage to a small carry-on piece and only those items needed during the day. Most modern sightseeing motor coaches offer limited space for numerous or larger items. Space under seats or in overhead racks is typically small, and designed to accommodate items like coats, hats, purses, small camera bags, etc. Items too large to fit underneath seats or in overhead racks must be stored in the luggage bays beneath the motor coach and may not allow for access during daytime travel.

On-Tour Flights

Some itineraries require on-tour flights as an integral part of the travel experience as specified on applicable tour pages. The applicable airfare is included in the tour cost as part of the tour package. Refer to pricing information on tour pages or ask at booking for details.

Not Included

Airfare to the tour departure point and from the tour ending point is not included. Airport tax and departure taxes are not included.

Hotel Rooms Before or After Tours – To avoid jet lag, many guests prefer to make hotel arrangements for the night before or after their tour. As a service, Tauck will make reservations upon request. Reservations are on a space available basis and must be booked through Tauck; charges will be added to your tour cost.

Note: Airport transfers are included for these bookings.

Personal Expenses such as phone calls, room service, alcoholic and bar beverages, mineral waters, soft drinks, laundry, visa fees, airline excess luggage charges and other optional incidental extras are not included.

Luggage Responsibility – Although every effort is made to handle guests' luggage carefully, we cannot be responsible, assume liability or accept claims for loss or damage to luggage and personal effects. It is important that you have adequate insurance to cover these eventualities. Refer to Tauck's Guest or Cruise Protection Products.

Additional Information

Itinerary Changes & Price Flexibility – Tauck pledges to make every effort to operate all journeys and cruises as advertised. Tauck reserves the right to alter or curtail the itinerary, or substitute sightseeing, ports, hotels, and / or conveyances as deemed necessary. Any savings realized by these changes will be refunded to guests. Any resultant added expense will be covered by Tauck. **Note:** Although not expected, prices in this brochure may be modified due to unexpected significant external factors not forecasted at the time of printing.

Passports / Visas – For international travel, US citizens need a passport valid for at least 6 months beyond completion of the tour. Visas may be required; ask at booking. US citizens and non-US citizens need a valid passport for entry into the US. Non-US citizens should contact their booking agent or appropriate consulate for information on all required documents.

International Travel with Children – Many countries have specific entry requirements for children under 21 who are traveling internationally without one or both parents. Usually a notarized letter, signed by the parent or parents not traveling with the child and stating the name of the child, the adult guardian, the itinerary and dates of travel, and the flight number, is required. To ensure smooth travel, Tauck Bridges requires all travelers to comply with the regulations for the country you are visiting. This information is available from each country's consulate. Tauck Bridges is not responsible for the disruption of travel caused by improper documentation for any travelers, including children traveling without both parents.

Transportation Security Measures – The Transportation Security Administration requires all passengers to provide their name as it appears on the passport or government-issued ID to be used while traveling, their date of birth and gender when making airline reservations to fly to, from and over the US to the airlines. Travelers **must** provide their passport number and date of birth to Tauck at time of booking for all cruises. Tauck must provide this information to the cruise line before departure or you may be denied boarding. This information will be requested at booking.

Air Services – Airfare may be purchased through Tauck for international travel originating in the United States and Canada. By using Tauck's air services, you agree that Tauck, in purchasing, selling or otherwise arranging air transportation, is acting only as your agent and is not liable or responsible for any accident, death, personal injury, illness, property damage, delay or other loss or expense of any nature whatsoever arising directly or indirectly out of any act of God, or any actions or omissions (including any failure to provide services) or default of, any carrier. All carriers are independent contractors and are not owned, managed, controlled or operated by Tauck. Your airline ticket constitutes a contract between yourself and the airline (and not Tauck), even if purchased through Tauck. Tauck is not liable for, and does not assume responsibility or accept claims with regard to seat assignments, schedule changes, name changes, flight changes, cancellations, claims for a refund or reimbursement of airline ticket fees, or any other loss or expense incurred by you for any reason whatsoever (including, without limitation to, bankruptcy, insolvency, reorganization of a carrier or similar relief from creditors) when purchasing or using the carrier's services. Tauck must handle ticketing for Tauck's special fares, which are subject to availability and cannot be guaranteed until reserved. Special fares cannot be combined with any other promotional offer. Tauck's air services must be purchased in conjunction with a Tauck tour. Electronic ticket numbers will be mailed with final documents. Should you cancel or change your air before or after departure, all airline cancellation and change fees will apply.

Membership & Health – Membership will be granted to all persons. Tauck reserves the right to terminate the tour of any persons who are abusive of others or whose behavior disrupts the operation of the tour. Many of these tours are active and may include a considerable amount of walking on uneven terrain, touring at high elevations, cruising to remote islands in delicate ecosystems, and using tenders or small zodiac crafts for shore landings. Travelers must be in good health. Consult your physician for pre-departure health advice.

Travelers Needing Special Assistance – Tauck regrets that it cannot provide individual assistance to guests for wheelchairs, motorized scooters, walking, dining or other personal needs. Persons needing such assistance must be accompanied by an able companion who will assist them. We regret that wheelchairs and motorized scooters cannot be accommodated on our Africa and Latin America journeys and may face limitations on other journeys.

Age Recommendations – Children age 3 and older at the time of travel are welcome on most Tauck Bridges itineraries. Based upon our experience with family travelers, for each itinerary we have a minimum recommended age to encourage comfort and enjoyment for all of our guests. **Note:** In some cases there may be age restrictions on activities; all children must be accompanied on activities by a parent or guardian. At least one guest in the traveling party must be 21 or older to make a reservation. Minimum age for our European River Cruises is 4 years, for our Africa safaris is 5 years, and 6 years for our Galapagos cruise.

Safety and Welfare Responsibility – Tauck welcomes the participation of child travelers. Please be informed that any minor traveling on a Tauck journey is the sole responsibility of the parent and / or guardian, hence the accompanying adult must ensure all rules of safety are followed by said minor. By traveling with Tauck, parents and / or guardians release Tauck Bridges, Tauck, Inc. and our partners of all liability for any risks and / or injuries to the child traveler.

Responsibility for Children on Tour – It is important that children be under adult supervision by their parent or guardian at all times. For safety reasons children's whereabouts should be monitored and discretion should be used in leaving children alone in hotel / lodge rooms and ship cabins. Children will not be permitted to take part in sightseeing excursions or in activities without an accompanying parent or guardian, and the accompanying adult(s) are solely responsible for the behavior of their child. Your Tauck Director's responsibility is to orchestrate the details of the journey critical to all guests' enjoyment, and cannot be expected to supervise, discipline or be responsible for individual children on tour.

Photography and Video on Tour – Occasionally, Tauck will use video and / or photographs taken by fellow guests or your Tauck Director on tour for print, Internet and other media promotional purposes. If you prefer your image not be used in any marketing activities, please notify your Tauck Director at the start of your tour.

How To Make A Reservation

To Make a Reservation, see your travel advisor or phone Tauck Bridges with full first and last name(s) (as it appears on your passport) and the complete address of all persons. We will verbally give a "Deposit Due Date," up to which time space is tentatively held.

Tauck Bridges

10 Westport Road

Wilton, CT 06897-4548 United States

Phone: (800) 468-2825 Email: info@tauck.com

Mon – Fri: 8:00 AM – 9:00 PM New York City time

Sat: 9:00 AM – 5:00 PM New York City time

Sun: 12:00 Noon – 5:00 PM New York City time

For additional contact information and international inquiries, visit www.tauck.com/contact-us

Tour Pricing – Doubles are priced for two people sharing a room or cabin; two-bedded rooms or cabins with a private bath are usually reserved for doubles. Triples are often a two-bedded room plus a rollaway cot and are not recommended for comfort.

Deposit Date – To hold space up to time of “Final Payment,” a deposit for each trip booked must be received by the “Deposit Due Date” or space is automatically released. Deposits are as follows:

- \$350 per person** – North America & Latin America trips
- \$600 per person** – Africa & Europe trips
- \$900 per person** – European Riverboat cruises
- \$1500 per person** – Galápagos cruise

Final Payment is due at Tauck’s Wilton, CT office 60 days before departure for land trips and 90 days before departure for Europe riverboat cruises and Galápagos cruise. Bookings without full payment at this time may be subject to cancellation without notice.

Final Documents, which may include electronic airline ticket numbers when applicable, are sent by first class mail upon receipt of final payment. They include joining instructions, ship information, hotel lists, reading list, clothing suggestions, tour or cruise itinerary, luggage tags, and other pertinent information. We recommend overnight mailing service for any reservation that is made within 30 days of the trip departure date to ensure timely delivery. The additional expense will be added to your cruise or tour cost and must be included in your final payment.

TAUCK’S GUEST & CRUISE PROTECTION

Under Tauck’s Guest & Cruise Protection Products, you will receive the following:

Section I: Cancellation Waiver – Provided by Tauck

Should you have to cancel your trip for any reason, Tauck’s Cancellation Waiver reduces the regular cancellation fees outlined herein, provided we are notified of cancellation before your trip departs. Certain terms and restrictions apply – see below*:

Section II: Travel Insurance Benefits – Underwritten by United States Fire Insurance Company Should you have to cancel your trip due to illness, injury, death or other covered reason, any cancellation or airline penalties not refunded by Tauck under Section I’s Cancellation Waiver would be reimbursable under Section II. This Protection also provides 24-hour emergency assistance services as well as:

- **Trip Delay** – Provides reimbursement for missed, prepaid travel arrangements if you are delayed by a common carrier, natural disaster, unannounced strike, or other reasons as cited in the plan.
- **Medical Expense** – Reimburses covered medical expenses incurred in the event you become injured or sick during your trip.
- **Baggage/Personal Effects Protection** – Provides reimbursement in the event your luggage or personal effects are lost, stolen, damaged or delayed during your trip.
- **24-hour Worldwide Emergency Assistance Services** – Provided by On Call International.

The Guest Protection cost for land trips is as follows:

- \$259 per person** – North America land trips
- \$249 per person** – Latin America land trips
- \$315 per person** – Most Europe land trips
- \$399 per person** – *Grand European Family Holiday*
- \$539 per person** – *Tanzania: A Grand Family Safari*

The Cruise Protection cost for cruises is as follows:

- \$529 per person** – Galápagos Cruise
- \$529 per person** – European Riverboat Cruises

Tauck’s optional Guest and Cruise Protection must be requested at time of booking and fee must be included in initial payment. Fees are based on costs as of July 2019, and are subject to change. Reimbursements will be made according to original method of payment. The amount of any refund shall be reduced by any recoveries obtained by you from any third parties. Travel advisor commissions are not covered under these products. This protection provides insurance coverage that applies only during the covered trip. You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this policy with your existing life, health, home and automobile policies. If you have any questions about your current coverage, call your insurer, insurance agent or broker.

Travel insurance is underwritten by: United States Fire Insurance Company, Columbus, OH; NAIC #10952, (all states except as otherwise noted) under Policy/Certificate Form series TAHC5000. In CA, HI, NE, NH, PA, TN and TX Policy/Certificate Form series TAHC5100 and TAHC5200. In IL, IN, KS, LA, OH, OR, VT, WA and WY Policy Form #'s TAHC5100IPS and TAHC5200IPS. Certain coverages are under series TAHC6000 and TAHC7000. 26325543

***Extreme Circumstances:** In the event of an act of God, war (whether declared or undeclared), terrorism, accident, natural disaster, outbreak of disease, or other event or circumstance beyond our control that contributes to or results in cancellation rates above our historical cancellation rates in the absence of such event or occurrence, Tauck reserves the right to issue a credit to you in lieu of a money-back refund, applicable to a future Tauck journey.

If You Have To Cancel

Cancellation Fees – Regardless of reason, cancellations result in costly charges from travel and hotel providers covering penalties and fees incurred by cancelling confirmed bookings. Therefore, the fees listed herein will apply.

Guests choosing to purchase Tauck’s Guest or Cruise Protection will incur cancellation penalties per person as follows:

Land Journeys

Guests choosing to purchase Tauck’s Guest Protection will incur Loss of Guest Protection fee, per person.

European Riverboat Cruises & Galápagos Cruise

90 days or more before departure
Loss of Cruise Protection fee per person

89–46 days before departure
Loss of 25% of cost of cruise per person, not including air (if applicable), plus loss of Cruise Protection fee

45–1 day before departure
Loss of 50% of cost of cruise per person, not including air (if applicable), plus loss of Cruise Protection fee

Guests choosing **not** to purchase Tauck’s Guest or Cruise Protection will incur cancellation penalties as follows:

Land Tours

60 days or more before departure
\$350 per person – North America & Latin America trips
\$600 per person – Africa & Europe trips

59–8 days before departure
\$600 per person – North America & Latin America trips
\$900 per person – Europe trips
\$1250 per person – Africa trips

7–1 day before departure
\$900 per person – North America & Latin America trips
\$1500 per person – Europe trips
\$2000 per person – Africa trips

European Riverboat Cruises & Galápagos Cruise

90 days or more before departure
\$900 per person – European Riverboat Cruises
\$1500 per person – Galápagos Cruise

89–46 days before departure
Loss of 50% of cost of cruise, not including air (if applicable) per person

45–1 day before departure
Loss of 100% of cost of cruise, not including air (if applicable) per person

Time of cancellation will be when notice is received in Tauck’s Wilton, CT office.

In the event of an unforeseen circumstance beyond our control, Tauck reserves the right to amend the Guest & Cruise Protection and cancellation terms outlined herein.

Tour Interruption Fees – If you have to interrupt your tour en route, you may be entitled to a refund for the unused land portion if it exceeds 24 hours; certain restrictions apply. Such refunds are based upon the number of overnights missed less a fee of \$40 per person per day for unused transportation and other fixed expenses.

Partial Room Cancellation – A person who cancels or leaves a tour while a roommate remains constitutes a cancellation of one type of accommodation and rebooking of another type of accommodation. The price charged the remaining person is the new, higher price for the new accommodation.

Single Rooms – Since hotel rates are per room, the price for rooms occupied by one person is higher than those where two or more persons share the cost of a room. Special single rates are available on select departures of select journeys as noted on individual tour pages; these special single rates are not transferable to other departure dates.

Before You Book

Your comfort and satisfaction are of utmost importance to us. Before booking your tour, please be advised that many of these tours are active and may include exploring in destinations where modern amenities, like US-standard air conditioning, are not available. Tours may require considerable amounts of walking and standing on uneven terrain and cobblestones. Some touring includes high elevations. Travelers must be in good health. Consult your physician for pre-departure health advice.

ACTIVITY & PACE LEVELS

Activity & pace icons on all of our trips give you a better idea of physical activity level – higher numbers mean more active journeys.

Activity Icon



1. Walking / standing for up to one hour at a time, stairs and level ground
2. Walking / standing for one to two miles at a time, uneven steps & cobblestones
3. Active hiking, biking & walking for two to three miles, up hills & uneven terrain
4. Active walking, hiking, biking & sea kayaking with distances of 3+ miles for up to 3 hours at a time

Pace Icon



1. Generally easy – with time to rest and relax
2. Moderate – with some early morning starts
3. Often robust – long days, active sightseeing, early starts, evening activities, significant travel times
4. Consistently robust – very full and active days, extended travel times, and may include use of different modes of local transport

Special thanks go to our guests, friends, families, travel partners and suppliers for the photography featured in this brochure.

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